Acceptance Testing

[**1 As an Administrator I want to have a public profile page so that customers can view my company information**](#_x2rvihxbkz1p) **3**

[**2 As an Administrator, I want to login so that I can manage my business and workers.**](#_d2vq1nmop1yy) **3**

[**3 As a customer I want to visit the homepage with signup so that I can create My own profile**](#_qdvexxo33nuz) **3**

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[**so that I can quickly identify where to read to understand more about this platform"**](#_u45dumx5h3s) **3**

[**5 As a customer, I want to find contact information of AGME, so that I will be able to inquire of any questions and receive assistance**](#_nkkj706n5ycb) **3**

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[**10 As an administrator I want to add an employee so that the employee can access the system**](#_smvqfnb0far9) **5**

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[**12 As an administrator I want to assign working hours to an employee so that the employee can be given their shift time**](#_ooem69rlgry6) **7**

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[**14 As an administrator I want to view all bookings so that I can showcase bookings**](#_a1f6hikihycb) **7**

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[**17 "As a customer, I want to view all the bookings that I have made**](#_obn2ovy3alfx) **9**

[**so that I can ensure I made the correct bookings and keep track of the services I have booked"**](#_ht7abgd523md) **9**

[**18 As a customer, I want to be able to search by date and time so that I can find available bookings based on my own schedule**](#_bs0vccu7x4by) **9**

[**19 As a customer, I want to be able to search by worker so that I can get the person I want and make a booking based on this worker’s availability**](#_7ngwbgnrp7ek) **9**

[**20 As a customer, I want to be able to search service so that I can get a list of who can provides the service I want**](#_ms7mmrnksfs7) **9**

[**21 As a customer, I want to be able to view the date/time of the service, so that I can ensure I will only make bookings when I am available**](#_3t80ts2cmt0g) **9**

[**22 As a customer, I want to view who provides the service, so that I can ensure the worker who will provide the service is the person that I want.**](#_7vpyxhvheek8) **9**

[**23 As a customer, I want to view what service I am booking, so that I know I am booking the service I want.**](#_bzijze9cll6) **9**

[**24 As a customer I want to edit my name so I can update my name**](#_7kdbnrdovbfz) **9**

[**25 As a customer I want to edit my username so I can update my username**](#_9vtnp1lta8uc) **9**

[**26 As a customer I want to edit my password so I can login with a new password**](#_yqwikmy5tugc) **9**

[**27 As a customer I want to edit my address so that my address is updated.**](#_wvngee444we7) **9**

[**28 As a customer I want to edit my contact number so that I can update my contact number.**](#_t35ukmo0ycgp) **9**

[**29 As a customer, I want to be able to cancel any of my future bookings from the system, up until 48 hours before the booking start date/time.**](#_kx3jykrxwg7f) **9**

[**30 As a customer I want to view a history of bookings so I can see all the bookings I’ve made**](#_gbeuq4ffr2uk) **9**

[**31 As a employee I want to view a history of all bookings so I can see all my confirmed bookings**](#_72y8enkk4sov) **9**

[**32 As a Administrator I want to view a history of all bookings so I can see all confirmed bookings**](#_g7ge7pbiya81) **10**

[**33 As an employee, I want to have a profile to see my details.**](#_l4bkwpbjla3v) **10**

[**34 As an employee, I want to see what services I will be providing.**](#_bp3k557wr2z1) **10**

[**35 As an employee, I want to see what assigned working hours I have been given so that I can know my working hours.**](#_qakik6hdj9c9) **10**

#### 1 As an Administrator I want to have a public profile page so that customers can view my company information

Criterion 1:

Given that I am an admin, when I click on the ‘profile’ link in the menu bar, then I should see my profile page with business information including name, description and contact details.

Criterion 2:

Given that I am a customer andI can view the a link to the company in the booking details, when I click on the link, I should see the company name, description of the company and their contact information

|  |  |
| --- | --- |
| ID | 1.1 |
| Purpose | Test that the ‘ About Us’ page can be accessed correctly from navigation menu |
| Set Up | The view and route for the About Us page |
| Steps | 1. Go to homepage |
|  | 2. Click on the “About Us” link the the menu |
| Expected Result | User directed to the about page, with the title ‘about us’, follow by description |

#### 

#### 2 As an Administrator, I want to login so that I can manage my business and workers.

**Criterion 1:**

Given that I have entered username and password for the administrator account, the system must validate credentials to easily identify that user.

|  |  |
| --- | --- |
| ID | 2.1 |
| Purpose | Test admin successful login |
| Set Up | Have 1 record of admin account in database |
| Steps | 1. Browse to the application homepage and click the ‘Login’ button. |
|  | 2. When the input boxes appear on the login page, enter the correct credentials to login. |
| Expected Result | message appears for successful login |

|  |  |
| --- | --- |
| ID | 2.2 |
| Purpose | Test admin unsuccessful login |
| Set Up | Have 1 record of admin account in database |
| Steps | 1. Browse to the application homepage and click the ‘Login’ button. |
|  | 2. When the input boxes appear on the login page, enter the incorrect credentials to login. |
| Expected Result | message appear for incorrect username or password |

#### 3 As a customer I want to visit the homepage with signup so that I can create My own profile

|  |  |
| --- | --- |
| ID | 3.1 |
| Purpose | Customer can view homepage with signup feature |
| Set Up | Home page must exist |
| Steps | 1. Enter homepage address |
| Expected Result | Home page with sign up button is presented |

#### 4 "As a customer, I want read about the AGME’s site in the ‘About Us’ Page, so that I can quickly identify where to read to understand more about this platform"

Criterion 1:

Given that I am a visitor, when I click on the ‘about us’ link in the top menu bar, I should be directed to a page where I can read about AGME

|  |  |
| --- | --- |
| ID | 4.1 |
| Purpose | Test that the ‘ About Us’ page can be accessed correctly from navigation menu |
| Set Up | The view and route for the About Us page |
| Steps | 1. Go to homepage |
|  | 2. Click on the “About Us” link the the menu |
| Expected Result | User directed to the about page, with the title ‘about us’, follow by description |

#### 5 As a customer, I want to find contact information of AGME, so that I will be able to inquire of any questions and receive assistance

Criterion 1:

Given that I am a visitor, when I click on the ‘Contact’ link in the top menu bar, I should be directed to a page where I can see contact information

|  |  |
| --- | --- |
| ID | 5.1 |
| Purpose | Test that the ‘ Contact’ page can be accessed correctly from navigation menu |
| Set Up | The view and route for the Contact page |
| Steps | 1. Go to homepage |
|  | 2. Click on the “Contact” link the the menu |
| Expected Result | User directed to the about page, with the title ‘‘Contact’’, follow by contact information |

#### 6 As a customer, I want to access my account details so that I can check if they are accurate

Criteria 1:

Given that i have login as a customer, when i click on my username ‘profile’ at the top menu bar, then I should be directed to my profile page

|  |  |
| --- | --- |
| ID | 6.1 |
| Purpose | Test customer profile |
| Set Up | Create routes and view for customer profile. Have 1 record of customer account in database |
| Steps | 1. Login as customer |
|  | 2. Click on ‘profile’ link in the menu |
| Expected Result | directed to the profile page, with my details including name, username, email, address and phone number’ |

#### 7 As a customer, I want to edit my profile details so that I can keep my information up-to-date for when I need to make bookings

Criteria 1:

Given that I am logged in as a customer, when I click on the edit button at the bottom of the page, then I should be directed to the edit view that allows me to change my information.

Criteria 2:

Given that I am in the edit view, when I click saved, then I should be directed to the profile with my information updated.

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| --- | --- |
| ID | 7.1 |
| Purpose | Test edit view of profile shows up with the input fields for name,  address, phone, username and password |
| Set Up | N/A |
| Steps | 1.  Login as a customer |
|  | 2.  Go to profile page |
|  | 3.  Click on ‘edit’ link |
| Expected Result | directed to edit view. With text field input and existing data retrieved from database |

|  |  |
| --- | --- |
| ID | 7.2 |
| Purpose | Test data successfully saved after update |
| Set Up | N/A |
| Steps | 1.  Be in edit view of profile |
|  | 2.  Change a text field |
|  | 3.  Click ‘save’ |
| Expected Result | directed to profile page  will information updated |

#### 8 As a customer, I want to login with my account, so that I can make bookings with my details

Criteria 1:

Given that I am already registered as a customer and I am in the home page with the login, when I enter my username and password and clicked the ‘Login’ button, then I should see my username in the top right corner of the page

Criteria 2:

Given that I am already registered as a customer and I am in the home page with the login, when I enter incorrect username or password and clicked the ‘Login’ button, then I should see an error message for “incorrect password”

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| --- | --- |
| ID | 8.1 |
| Purpose | Test successful login |
| Set Up | Have a customer record in database |
| Steps | 1.  Go to homepage |
|  | 2.  Enter username and password in input field |
|  | 3.  Click on ‘Login’ button |
| Expected Result | Display  correct username on the top right corner of the page |

|  |  |
| --- | --- |
| ID | 8.2 |
| Purpose | Test unsuccessful login |
| Set Up | Have a customer record in database |
| Steps | 1.  Go to homepage |
|  | 2.  Enter incorrect username and password in input field |
|  | 3.  Click on ‘Login’ button |
| Expected Result | error  message for “incorrect password” appears |

|  |  |
| --- | --- |
| ID | 8.3 |
| Purpose | Test make booking to a listed service |
| Set Up | - Customer account exists in the system  - A service is offered and available |
| Steps | 1. Customer navigate to login page.  2. Customer enters his/her credentials and successfully login.  3. System redirects customer to available services page.  4. Customers chooses an available service and books it. |
| Expected Results | 1. System shows that the selected service is book  2. System presents the service on the customer’s history of bookings in my bookings page. |

#### 9 As a customer, I want to sign up, so that my details can be saved and I do not need to re-enters my details each time I make a new booking

Criteria 1:

Given that I am on the sign in page, when I click in the “Create Account” button after filling in my name, address, phone, username, password and confirmation of password, Then I should have successfully created my account and see my user name displayed on the top right corner

Criteria 2:

Given that I am on the sign in page, when I click in the “Create Account” button after leaving some fields blank, Then I should receive an error message

Criteria 3:

Given that I am on the sign in page, when I click in the “Create Account” button after putting incorrect email format, Then I should receive an error message

Criteria 4:

Given that the username I use to sign in already exists in the system, when I attempt to sign in with this username, then I should be given a message to let me know I cannot use this username

|  |  |
| --- | --- |
| ID | 9.1 |
| Purpose | Test successful sign in for customer account |
| Set Up | A customer table with all required attributes: name, address, phone, username and password(encrypted) |
| Steps | 1. Go to homepage |
|  | 2. Click on sign in to be directed to sign in page |
|  | 3. Enter name, address, phone, username, password and confirmation of password in input fields |
|  | 4. Click on ‘Login’ button |
| Expected Result | Display correct username on the top right corner of the page |

|  |  |
| --- | --- |
| ID | 9.2 |
| Purpose | Test unsuccessful sign in for incomplete form |
| Set Up | A customer table with all required attributes: name, address, phone, username and password(encrypted) |
| Steps | 1. Go to sign in page |
|  | 2. leave name field blank |
|  | 3. Click on ‘Login’ button |
| Expected Result | Error message for empty name field |

|  |  |
| --- | --- |
| ID | 9.3 |
| Purpose | Test unsuccessful with existing username already in the system |
| Set Up | A customer table with a customer record having the username “TestingPerson” |
| Steps | 1. Go to sign in page |
|  | 2. fill in all input fields, with username being “TestingPerson” |
|  | 3. Click on ‘Login’ button |
| Expected Result | Error message for “username already exists” |

|  |  |
| --- | --- |
| ID | 9.4 |
| Purpose | Test unsuccessful sign in for invalid email |
| Set Up | A customer table with all required attributes: name, address, phone, username and password(encrypted) |
| Steps | 1. Go to sign in page |
|  | 2. Enter incorrect email |
|  | 3. Click on ‘Login’ button |
| Expected Result | Error message for incorrect email |

#### 10 As an administrator I want to add an employee so that the employee can access the system

Acceptance Criteria:

Criteria 1:

Given that I am logged in as an admin and I am in the ‘Manage Employees’ page, when I click on the ‘add new’ button at the top, I will be directed to a page where I can input the information of my new employee

Criteria 2:

Given that I am in the ‘add Employee’ page, when I click on the ‘add’ the new employee, then I will be directed back to the ‘manage employees’ page, with the new employee added

Criteria 3:

All fields in the form fields with an asterix must be filled out to submit

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| --- | --- |
| ID | 10.1 |
| Purpose | Test adding employee with full details |
| Set Up | Employee must not exist |
| Steps | 1. Login as an admin |
|  | 2. Click on ‘manage employees’ in the menu |
|  | 3. Click on ‘add new’ button |
|  | 4. Complete fields of name, password and working Availability |
|  | 5. Click “add” button |
| Expected Result | Employee is added to system with all details showing |

|  |  |
| --- | --- |
| ID | 10.2 |
| Purpose | Test adding employee with partial details |
| Set Up | Employee must not exist |
| Steps | 1. Login as an admin |
|  | 2. Click on ‘manage employees’ in the menu |
|  | 3. Click on ‘add new’ button |
|  | 4. Complete fields of name and password |
|  | 5. Click “add” button |
| Expected result | Employee is added but has no work availability |

|  |  |
| --- | --- |
| ID | 10.3 |
| Purpose | Test adding employee with no password |
| Set Up | Employee must not exist |
| Steps | 1. Login as an admin |
|  | 2. Click on ‘manage employees’ in the menu |
|  | 3. Click on ‘add new’ button |
|  | 4. Complete fields of name and work availability |
|  | 5. Click “add” button |
| Expected Result | Error message of “incomplete required field” will appear. Employee will not be added |

#### 11 As an administrator I want to edit an employee’s detail so that their details can be up-to-date

Criteria 1:

Given that I am logged in as an admin and I am in the ‘Manage Employees’ page, when I click an existing employee, I will be directed to a page where I can input new information of the existing employee

when I click on the ‘edit’ button the employee’s details can be updated.

Criteria 2:

Given that I am in the ‘Manage Employee’ page, All fields in the form fields with an asterix must be filled out to submit

|  |  |
| --- | --- |
| ID | 11.1 |
| Purpose | Test edit employee with full details |
| Set Up | Employee must exist |
| Steps | 1. Login as an admin |
|  | 2. Click on ‘manage employees’ in the menu |
|  | 3. Click on ‘add new’ button |
|  | 4. Complete fields of name, password and working Availability |
|  | 5. Click “confirm” button |
| Expected Result | Employee is added to system with all details showing |

|  |  |
| --- | --- |
| ID | 11.2 |
| Purpose | Test edit employee with partial details |
| Set Up | Employee must exist |
| Steps | 1. Login as an admin |
|  | 2. Click on ‘manage employees’ in the menu |
|  | 3. Click on ‘add new’ button |
|  | 4. Complete fields of name and password |
|  | 5. Click “confirm” button |
| Expected result | Employee is added but has no work availability |

|  |  |
| --- | --- |
| ID | 11.3 |
| Purpose | Test edit employee with same details |
| Set Up | Employee must exist |
| Steps | 1. Login as an admin |
|  | 2. Click on ‘manage employees’ in the menu |
|  | 3. Click on ‘add new’ button |
|  | 4. Complete fields of name and work availability |
|  | 5. Click “confirm” button |
| Expected Result | Error message of “incomplete required field” will appear. Employee will not be added |

#### 12 As an administrator I want to assign working hours to an employee so that the employee can be given their shift time

Criteria 1:

Given that I am logged in as an admin and I am in the ‘Manage Employees’ page, when I click on the employee, I can add a new shift to their profile.

I can add a new shift time to a date for the worker. After pressing confirm, the new shift time will be updated.

Criterion 2:

Shift time and date must be a present or future date or time.

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| --- | --- |
| ID | 12.1 |
| Purpose | Test admin assign working hours |
| Set Up | Have a record of admin type account and employee type account in database |
| Steps | 1. Login as an admin |
|  | 2. Click on ‘manage employees’ in the menu |
|  | 3. Click on Existing employee |
|  | 4. Click on “Roster” |
|  | 5. Enter time and date |
|  | 6. Click “add” |
| Expected Result | Employee’s roster will be display in ‘manage employee’ page |

#### 13 As an administrator I want to edit the working hours of the employees so that their shift can be corrected or changed

Criteria 1:

Given that I am logged in as an admin and I am in the ‘Manage Employees’ page, when I click on the employee, I can edit a new shift time to their profile.

I can add a new shift time to a date for the worker. After pressing confirm, the new shift time will be updated.

Criterion 2:

Shift time and date must be a present or future date or time.

|  |  |
| --- | --- |
| ID | 13.1 |
| Purpose | Test admin edit working hours |
| Set Up | Have a record of admin type account and employee type account in database |
| Steps | 1. Login as an admin |
|  | 2. Click on ‘manage employees’ in the menu |
|  | 3. Click on Existing employee |
|  | 4. Click on “Roster” |
|  | 5. Click “edit” |
|  | 6. Enter time and date |
|  | 7. Click “add” |
| Expected Result | Employee’s roster will be display in ‘manage employee’ page |

#### 14 As an administrator I want to view all bookings so that I can showcase bookings

Criteria 1:

Given that I am logged in as an admin and I am in the ‘Manage Employees’ page, when I click on ‘Bookings’, A list will showcase all existing bookings.

Criteria 2:

Only existing or future bookings will show

|  |  |
| --- | --- |
| ID | 14.1 |
| Purpose | Test admin view all bookings |
| Set Up | Have a record of admin type account and booking records in database |
| Steps | 1. Login as an admin |
|  | 2. Click on ‘manage Bookings’’ in the menu |
|  | 3. Existing bookings displays |
| Expected Result | Bookings showing all booking details will be showcased in ‘manage bookings’ page |

#### 15 As an administrator I want to view worker availability so that I can allocate work

Criteria 1:

Given that I am logged in as an admin and I am in the ‘Manage Employees’ page, when I click on ‘Availability’, A list will showcase all employees with their availability.

|  |  |
| --- | --- |
| ID | 15.1 |
| Purpose | Test admin view employee availability |
| Set Up | Have a record of admin type account and employee type account in database |
| Steps | 1. Login as an admin |
|  | 2. Click on ‘manage Employees’’ in the menu |
|  | 3. Displays all employee availabilities |
| Expected Result | employee availabilities will be showcased in ‘manage employees’’ page |

#### 16 As a customer, I want to make bookings so that I can add it to my list of booked service

Criteria 1:

Given that I am logged in as a customer and I can see available bookings in the ‘Make Booking’ page, when I click on the ‘Book’ button, I will see a confirmation that I have made the booking

Criteria 2:

Given that I made a booking as a customer, when I refresh the page, then I should still see my booking the same as before refreshing

Criteria 3:

Given that I already made a booking, when I re-login to see my bookings, the I should see only the correct bookings show up as booked

|  |  |
| --- | --- |
| ID | 16.1 |
| Purpose | Test the booking feature for a successful booking |
| Set Up | A customer exists in the database |
| Steps | 1. Login with a customer account |
|  | 2. Go to ‘Make Booking’ page |
|  | 3. Click the ‘Book’ button |
| Expected Result | Expected: ‘Book’ button changes to ‘Booked’ |

|  |  |
| --- | --- |
| ID | 16.2 |
| Purpose | Test booking Is correct after refreshing the page |
| Set Up | A customer exists in the database |
| Steps | 1. Login with a customer account |
|  | 2. Go to ‘Make Booking’ page and make a booking as above |
|  | 3. refresh page |
| Expected Result | Expected: only booked service have the button ‘Booked’, while the rest are ‘Book’ |

|  |  |
| --- | --- |
| ID | 16.3 |
| Purpose | Test booking Is correct after re-login |
| Set Up | A customer with booking exists in the database |
| Steps | 1. Re-login with the account that already has a booking |
|  | 2. Go to ‘Make Booking’ page |
|  | 3. Check the bookings |
| Expected Result | Expected: only booked service have the button ‘Booked’, while the rest are ‘Book’ |

#### 17 "As a customer, I want to view all the bookings that I have made so that I can ensure I made the correct bookings and keep track of the services I have booked"

Criteria 1:

Given that I am login as a customer and I already made a booking, when I go to the page ‘My Booking’, then I should see all the booking(s) I have made

|  |  |
| --- | --- |
| ID | 17.1 |
| Purpose | Test customer view all bookings |
| Set Up | Have a record of customer type account and a few records of bookings in database |
| Steps | 1. Login with a customer account that already has bookings made |
|  | 2. Go to “My Booking’ page |
| Expected Result | The booking appears in the ‘My Booking’ page, with all the details about the booking |

|  |  |
| --- | --- |
| ID | 17.2 |
| Purpose | Test viewing all customer’s bookings when customer has never made any bookings. |
| Set Up | - Customer account exists in the system  - Customer has never booked a service. |
| Steps | 1. Customer login successfully to his/her account.  2. Customer clicks on my bookings button from menu.  3. System redirects customer to my bookings page. |
| Expected Results | System notifies the customer that there are no bookings under his account. |

#### 18 As a customer, I want to be able to search by date and time so that I can find available bookings based on my own schedule

Criteria 1:

Given that I have the right access and the correct login details  
When I visit the Booking page,I can enter the service into the form to find a list of services and the workers.

The search will be sorted by a specific date range

|  |  |
| --- | --- |
| ID | 18.1 |
| Purpose | Customer sort services by date |
| Set Up | Customer must exist in system |
| Steps | 1. Browse to the application homepage and click the ‘Login’ button. |
|  | 2. Go to “My Booking” page |
|  | 3. Sort services by specified date range |
| Expected Result | All services with a specified date will showcase. |

#### 19 As a customer, I want to be able to search by worker so that I can get the person I want and make a booking based on this worker’s availability

Criteria 1:

Given that I have the right access and the correct login details  
When I visit the Booking page,I can enter the service into the form to find a list of services and the workers.

The search will be sorted by employee

|  |  |
| --- | --- |
| ID | 19.1 |
| Purpose | Customer sort services by employee |
| Set Up | Customer must exist in system |
| Steps | 1. Browse to the application homepage and click the ‘Login’ button. |
|  | 2. Go to “My Booking” page |
|  | 3. Sort services by specified employee |
| Expected Result | All services with a specified employee will showcase. |

#### 20 As a customer, I want to be able to search service so that I can get a list of who can provides the service I want

Criteria 1:

Given that I have the right access and the correct login details  
When I visit the Booking page,I can enter the service into the form to find a list of services and the workers.

The list will be sorted by services

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| --- | --- |
| ID | 20.1 |
| Purpose | Customer search for service |
| Set Up | Customer must exist in system |
| Steps | 1. Browse to the application homepage and click the ‘Login’ button. |
|  | 2. Go to “Booking” page |
|  | 3. Sort services by specified service |
| Expected Result | All services with a specified service will showcase. |

#### 21 As a customer, I want to be able to view the date/time of the service, so that I can ensure I will only make bookings when I am available

Criteria 1:

Given that I am a customer, when I go to the booking page to see a bookings, then I should see date/time included in the booking detail

Criteria 2:

Given that I am a customer, when I go to the ‘My Booking’ page to see my bookings, then I should see date/time included in the booking detail

|  |  |
| --- | --- |
| ID | 21.1 |
| Purpose | Customer view date and time of service |
| Set Up | Customer must exist in system |
| Steps | 1. Browse to the application homepage and click the ‘Login’ button. |
|  | 2. Go to “my Booking” page |
|  | 3. Go to existing bookings section |
| Expected Result | Booking will be shown with date and time |

#### 22 As a customer, I want to view who provides the service, so that I can ensure the worker who will provide the service is the person that I want.

Criteria 1:

Given that I am a customer, when I go to the booking page to see a bookings, then I should see service name included in the booking detail

Criteria 1:

Given that I am a customer, when I go to the ‘My Booking’ page to see my bookings, then I should see service name included in the booking detail

|  |  |
| --- | --- |
| ID | 22.1 |
| Purpose | Customer view date and time of service |
| Set Up | Customer must exist in system, Booking must exist |
| Steps | 1. Browse to the application homepage and click the ‘Login’ button. |
|  | 2. Go to “Booking” page |
|  | 3. Go to existing bookings section |
| Expected Result | Booking will be shown with employee details providing the service will showcase |

|  |  |
| --- | --- |
| ID | 22.2 |
| Purpose | Customer view date and time of service |
| Set Up | Customer must exist in system, Booking must exist |
| Steps | 1. Browse to the application homepage and click the ‘Login’ button. |
|  | 2. Go to “my Booking” page |
|  | 3. Go to existing bookings section |
| Expected Result | Booking will be shown with employee details providing the service will showcase |

#### 23 As a customer, I want to view what service I am booking, so that I know I am booking the service I want.

Criteria 1:

Given that I am a customer, when I go to the booking page to see a bookings, then I should see service name included in the booking detail

Criteria 2:

Given that I am a customer, when I go to the ‘My Booking’ page to see my bookings, then I should see service name included in the booking detail

|  |  |
| --- | --- |
| ID | 23.1 |
| Purpose | Customer view service details |
| Set Up | Customer must exist in system, booking must exist |
| Steps | 1. Browse to the application homepage and click the ‘Login’ button. |
|  | 2. Go to “ Booking” page |
|  | 3. Go to existing bookings section |
| Expected Result | Display service name in the booking detail |

|  |  |
| --- | --- |
| ID | 23.2 |
| Purpose | Customer view service details |
| Set Up | Customer must exist in system, booking must exist |
| Steps | 1. Browse to the application homepage and click the ‘Login’ button. |
|  | 2. Go to “my Booking” page |
|  | 3. Go to existing bookings section |
| Expected Result | Display service name in the booking detail |

#### 24 As a customer I want to edit my name so I can update my name

Criterion 1:

Given that I am logged in as a customer and have the right access,

When i enter in my new name

The record is updated

|  |  |
| --- | --- |
| ID | 24.1 |
| Purpose | Customer edits own name |
| Set Up | Customer must exist in system, |
| Steps | 1. Browse to the application homepage and click the ‘Login’ button. |
|  | 2. Go to “my Profile” page |
|  | 3. Click edit button |
|  | 4. Enter new name and press ‘confirm’ |
| Expected Result | New name will replace current name |

#### 25 As a customer I want to edit my username so I can update my username

**Criterion 1:**

Given that I am logged in as a customer and have the right access,

When I enter in my new username

The record is updated

|  |  |
| --- | --- |
| ID | 25.1 |
| Purpose | Customer edits own username |
| Set Up | Customer must exist in system, |
| Steps | 1. Browse to the application homepage and click the ‘Login’ button. |
|  | 2. Go to “my Profile” page |
|  | 3. Click edit button |
|  | 4. Enter new username and press ‘confirm’ |
| Expected Result | New username will replace current username |

#### 26 As a customer I want to edit my password so I can login with a new password

**Criterion 1:**

Given that I am logged in as a customer and have the right access,

When I enter in my new password

And confirmed my new password again,

The record is updated

|  |  |
| --- | --- |
| ID | 26.1 |
| Purpose | Customer edits own password |
| Set Up | Customer must exist in system, |
| Steps | 1. Browse to the application homepage and click the ‘Login’ button. |
|  | 2. Go to “my Profile” page |
|  | 3. Click edit button |
|  | 4. Enter new password, repeat new password then press ‘confirm’ |
| Expected Result | New password will replace current password |

#### 27 As a customer I want to edit my address so that my address is updated.

**Criterion 1:**

Given that I am logged in as a customer and have the right access,

When I enter in my new address,

The record is updated

|  |  |
| --- | --- |
| ID | 27.1 |
| Purpose | Customer edits own address |
| Set Up | Customer must exist in system, |
| Steps | 1. Browse to the application homepage and click the ‘Login’ button. |
|  | 2. Go to “my Profile” page |
|  | 3. Click edit button |
|  | 4. Enter new address then press ‘confirm’ |
| Expected Result | New address will replace current address |

#### 28 As a customer I want to edit my contact number so that I can update my contact number.

**Criterion 1:**

Given that I am logged in as a customer and have the right access,

When I enter in my new contact number,

The record is updated

|  |  |
| --- | --- |
| ID | 28.1 |
| Purpose | Customer edits own contact number |
| Set Up | Customer must exist in system, |
| Steps | 1. Browse to the application homepage and click the ‘Login’ button. |
|  | 2. Go to “my Profile” page |
|  | 3. Click edit button |
|  | 4. Enter new contact number then press ‘confirm’ |
| Expected Result | New contact number will replace current contact number |

#### 29 As a customer, I want to be able to cancel any of my future bookings from the system, up until 48 hours before the booking start date/time.

Acceptance Criteria:

Criteria 1:

Given that I am logged in as a customer, I can see my existing outstanding bookings to occur in the future.

Criteria 2:

I can cancel them anywhere up to 48 hours before they commence.

Criteria 3:

I can see that the booking is then removed from upcoming bookings.

|  |  |
| --- | --- |
| ID | 29.1 |
| Purpose | Test existing customer bookings |
| Set Up | A booking must already exist for the customer |
| Steps | 1. Login with a customer account. |
|  | 2. Go to ‘My Bookings’ page. |
|  | 3. See any existing bookings. |
| Expected Result | ‘My Bookings’ page will show bookings for the applicable logged in customer. |

|  |  |
| --- | --- |
| ID | 29.2 |
| Purpose | Test removing existing customer booking |
| Set Up | A booking must already exist for the customer |
| Steps | 1. Login with a customer account. |
|  | 2. Go to ‘My Bookings’ page. |
|  | 3. See any existing bookings. |
|  | 4. Click ‘Remove Booking’. |
| Expected result | If >48 hours prior to booking start, appointment is removed from bookings list.  If <48 hours prior to booking start, an error will display that it cannot be removed. |

|  |  |
| --- | --- |
| ID | 29.3 |
| Purpose | Test removing existing customer booking |
| Set Up | A booking must already exist for the customer |
| Steps | 1. Login with a customer account. |
|  | 2. Go to ‘My Bookings’ page. |
|  | 3. See any existing bookings. |
|  | 4. Click ‘Remove Booking’. |
| Expected Result | If >48 hours prior to booking start, appointment is removed from bookings list. The screen will refresh and now show the removed booking is no longer displayed. |

#### 30 As a customer I want to view a history of bookings so I can see all the bookings I’ve made

Criteria 1:

Given that I have the right access and the correct login details  
When I visit the Booking page, I will see confirmed bookings I’ve made.

Criteria 2:

Given that a booking currently exists, it will show all existing bookings. If not, the showcase will be empty. A message will display saying “no bookings”.

|  |  |
| --- | --- |
| ID | 30.1 |
| Purpose | Test customer view history of all bookings |
| Set Up | Have a record customer type account and a few records of bookings in database |
| Steps | 1. Login with a Customer account. |
|  | 2. Go to ‘Bookings’ page. |
|  | 3. See any existing bookings. |
| Expected Result | Page will display all existing bookings or a “no bookings” message. |

#### 31 As a employee I want to view a history of all bookings so I can see all my confirmed bookings

Criteria 1:

Given that I have the right access and the correct login details  
When I visit the Booking page, I will see confirmed bookings

Criteria 2:

Given that a booking currently exists, it will show all existing bookings. If not, the showcase will be empty. A message will display saying “no bookings”.

|  |  |
| --- | --- |
| ID | 31.1 |
| Purpose | Test employee view history of all bookings |
| Set Up | Have a record employee type account and a few records of bookings in database |
| Steps | 1. Login with an Employee account. |
|  | 2. Go to ‘Bookings’ page. |
|  | 3. See any existing bookings. |
| Expected Result | Page will display all existing bookings or a “no bookings” message. |

#### 32 As a Administrator I want to view a history of all bookings so I can see all confirmed bookings

Criteria 1:

Given that I have the right access and the correct login details  
When I visit the Booking page, I will see all bookings

Criteria 2:

Given that a booking currently exists, it will show all existing bookings. If not, the showcase will be empty. A message will display saying “no bookings”.

|  |  |
| --- | --- |
| ID | 31.1 |
| Purpose | Test admin view history of all bookings |
| Set Up | Have a record admin type account and a few records of bookings in database |
| Steps | 1. Login with an Employee account. |
|  | 2. Go to ‘Bookings’ page. |
|  | 3. See any existing bookings. |
| Expected Result | Page will display all existing bookings or a “no bookings” message. |

#### 33 As an employee, I want to have a profile to see my details.

Criteria 1:

Given that I have the right access level and the correct login credentials, when successfully logged in, I see an employee level dashboard.

Criteria 2:

When I visit the Employee profile page, I can see my own work scheduled hours for the next month.

Criteria 3:

When I visit the Employee profile page, I can see my list of services that I am providing to customers.

|  |  |
| --- | --- |
| ID | 33.1 |
| Purpose | Test edit employee with full details |
| Set Up | Employee account must exist |
| Steps | 1. Login with an employee account. |
|  | 2. A ‘My Profile’ button is visible on the homepage. |
|  | 3. When clicking it, takes the employee to the ‘My Profile’ page for an employee. |
| Expected Result | An employee ‘My Profile’ page is available after login. |

|  |  |
| --- | --- |
| ID | 33.2 |
| Purpose | Test edit employee with partial details |
| Set Up | Employee account must exist |
| Steps | 1. Login with an employee account. |
|  | 2. A ‘My Profile’ button is visible on the homepage. |
|  | 3. When clicking it, takes the employee to the ‘My Profile’ page for an employee. |
| Expected result | Personalised employee scheduled work hours are shown. |

|  |  |
| --- | --- |
| ID | 33.3 |
| Purpose | Test edit employee with same details |
| Set Up | Employee account must exist |
| Steps | 1. Login with an employee account. |
|  | 2. A ‘My Profile’ button is visible on the homepage. |
|  | 3. When clicking it, takes the employee to the ‘My Profile’ page for an employee. |
| Expected Result | Personalised employee available services are shown. |

#### 34 As an employee, I want to see what services I will be providing.

Criteria 1:

Given that I have the right access level and the correct login credentials, when successfully logged in, I will see an employee level dashboard.

Criteria 2:  
When I visit the Employee profile page, I will see my list of services that I am providing to customers.

|  |  |
| --- | --- |
| ID | 34.1 |
| Purpose | Test employee view service |
| Set Up | Have a record employee type account in database |
| Steps | 1. Login with an employee account. |
|  | 2. A ‘My Profile’ button is visible on the homepage. |
|  | 3. When clicking it, takes the employee to the ‘My Profile’ page for an employee. |
| Expected Result | A list of offered services by the employee is visible. |

#### 35 As an employee, I want to see what assigned working hours I have been given so that I can know my working hours.

Criteria 1:

Given that I have the right access level and the correct login credentials, when successfully logged in, I will see an employee level dashboard.

Criteria 2:

When I visit the Employee profile page, I will see my scheduled work hours for the next month.

|  |  |
| --- | --- |
| ID | 35.1 |
| Purpose | Test employee view working hours |
| Set Up | Have a record employee type account in database |
| Steps | 1. Login with an employee account. |
|  | 2. A ‘My Profile’ button is visible on the homepage. |
|  | 3. When clicking it, takes the employee to the ‘My Profile’ page for an employee. |
| Expected Result | Hours the employee will be working in the upcoming month are displayed. |

|  |  |
| --- | --- |
| ID | 15.2 |
| Purpose | Test employee view working hours |
| Set Up | Have a record employee type account in database |
| Steps | 1. Login with an employee account. |
|  | 2. A ‘My Profile’ button is visible on the homepage. |
|  | 3. When clicking it, takes the employee to the ‘My Profile’ page for an employee. |
| Expected Result | The upcoming days/hours the employee is rostered is visible for that logged in employee. |